



GENERAL CONDITIONS

Enrolment

To confirm your enrolment in the course and the reservation of accommodation (if requested), a deposit of 30% of the tuition must be paid.

The registration fee is valid for a year and includes tools and equipment, the accommodation finding service, certificates and the course material.

The final payment is due by the beginning of the course.

No refund or recuperation of the lessons is provided for statutory holidays.

Accommodation

The accommodation is available from the Sunday prior to the beginning of the course until the Sunday after the end of the course.

Arrival time: from 6 to 8pm - Departure: by 12 noon.

The address with all necessary information will be sent approximately 2 weeks before the beginning of the course. Accommodation must be paid directly to the landlord.

Payment methods

Artefatto accepts the following methods of payment:

1. Payment on-line by PayPal at the following link: <https://www.metallo-nobile.com/en/en-pos.php>.
2. Bank transfer made out to "Artefatto s.r.l" to account n° 615228103347,
BIC: CRFIIT3F c/o BANCA CR FIRENZE - branch 62, Via de' Pescioni, sn - 50123 Firenze.
IBAN code: IT08X0616002899615228103347.
Bank charges must be covered by the sender.
3. International postal order made out to "Artefatto s.r.l.", Piazza S. Spirito 4, 50125 Firenze, Italia.
4. International cheque.

A copy of the receipt or the payment should be sent to the school office by fax to the number +39 055280800 or by email to school@metallo-nobile.com

Cancellation and refund

Any cancellation must be made in writing to the school office. The registration fee is not refundable.

If the cancellation is made:

- 30 days or more prior to the beginning of the course: a refund equal to 80% of the amount paid;
- 29 to 15 days prior to the beginning of the course: a refund equal to 50% of the amount paid;
- 14 days or less prior to the beginning of the course: no refund whatsoever.

In the case of a travel visa being declined by an Italian Consular office, the student is entitled to a refund of 90% of the sum paid, available by sending all of the original documents emitted by the school to the school office and a copy of the letter explaining the refusal to grant the visa by the Embassy or Consulate.